



CHC22015 CERTIFICATE II IN COMMUNITY SERVICES

Impact individuals and community's lives by identifying immediate needs and providing quality care as you become the first point of contact in supporting people's health and well-being with a community care framework.

Duration: 6-12 Months

Method: Online | Blended | RPL

Payment: Upfront, Pay Per Unit

What Can I Expect?

Ignite your passion for caring for individuals and communities as you discover the critical foundational skills and knowledge to enter the Community Services sector. This entry level qualification will provide you with the confidence and ability to become the first point of contact and assist individuals in meeting their immediate needs. As the first point of contact, you become instrumental in the journey of care and advocating for people in need of support.

You may use this qualification as a pathway for further study or into a career in community services work.

In these positions, you may have direct contact with clients, identify presenting needs and refer to appropriate services and support.



ADMINISTRATION
ASSISTANT



RECEPTIONIST



DATA
ADMINISTRATION



CUSTOMER
SERVICE



Industry Experts



Live Webinars



Nationally Recognised



Blended Learning



Pathways to University



Rolling Enrolments

Core Units

CHCCOM001 Provide first point of contact

CHCCOM005 Communicate and work in health or community services

CHCDIV001 Work with diverse people

HLTWHS001 Participate in workplace health and safety

BSBWOR202 Organise and complete daily work activities

Elective Units

BSBCUS201 Deliver a service to customers

BSBWOR203 Work effectively with others

BSBWOR201 Manage personal stress in the workplace

HLTINF001 Comply with infection prevention and control policies and procedures

QUALIFICATION STRUCTURE

Packaging Rules

Total Number of Units: 9
5 Core Units Plus
4 Elective Units

Entry Requirements

Not Applicable.



Scan for more info

V22.1

Visit our website collegeaustralia.edu.au or call us on 07 3255 0506 for more information and current pricing.

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